

GHYLL HEAD

The Hive Pod Village



Pod Guest Information

Thank you for your booking at Ghyll Head Hive Pod Village, we hope you enjoy your stay with us. To make your stay an enjoyable one we have collated some useful information in the form of this document.

Your accommodation will be available from **2pm** on the day of your arrival. Check-out is by **10am** on the day of your departure.

You will find your **entry key** in its key safe at the entrance to the pod village. The Key pad code will be the last 4 digits of your booking reference. If a key is lost please inform us and we will organise a replacement, however there will be a small charge.

Parking can be found at the gated entrance of the pod site. Please note this is 100 m up on the right after the Ghyll Head Outdoor Centre signed entrance.

The **duty manager** on call can be contacted on **07785587745** – If for some reason you are unable to get an answer on this number and there is an emergency you can call one of the Heads of Centre on the numbers provided further in this document.

The Pods

Please leave outdoor footwear in boxes on the porch, located outside of your pod, and only wear indoor footwear within each pod.

Each pod has:

- Comfy single beds with mattresses.(No pillows, duvets or linen is provided)
- Under bed heating
- 2 plug sockets and 2 x 5v USB charging points
- LED lighting
- Lockable doors
- Outdoor seating/picnic bench

The Kitchen and facilities block; is a short walk from the pods. There is lighting from the Pod Entrance to the facilities block however it's advisable to bring a small torch to see your way to the pod entrance.

Amenities include:

- A Fridge/freezer (We would recommend that you both label and date food.)
- A microwave
- A toaster
- A kettle
- Surfaces to help with food preparation
- Sinks for washing up (under an outside lean-to)
- Cooking area outside next to the lean-to (Please note this area consists of tables on which you are able to use your own gas stoves. There are no cookers provided by the Centre)

There are no utensils/crockery or tea towels provided.

Please wash up after use to help us and put all rubbish in the recycling and refuse areas.

Fires

We do not allow fire pits or open fires onsite other than the one dedicated campfire location, identified on the map, at the end of this document. Please bring your own kindling and logs, whilst we may have a supply at the fire site that can be used, we do not sell or supply wood as standard. Please do not cut or take wood from live trees. Please ensure that the fire is out before leaving and take any rubbish away from the campfire ready for other guests to use.

BBQs & Gas stoves

BBQs must not be placed on decking, picnic benches or grassed areas. Please place BBQs on raised stands or gravel areas. All BBQs must be cold before disposing of.

On your day of departure

Departure by 10am please (includes facilities block as well as the PODs themselves).

Please put the key back in the keypad.

Empty the Pod of any litter & personal belongings. Place litter in bins provided by the facilities block.

Remove personal belongings from kitchen including fridge.

Report any damage or issues.

Community shared space

Available to use as a dry area to eat, play games, relax. Door must be closed at night. Please turn off wall heating if you are the last person out.

Safeguarding other resident's and you

Please be aware that the Hive Pod Village while on the same site as Ghyll Head Outdoor Centre sits within its own distinct boundary. Other groups may be staying in the other areas of the Ghyll Head grounds, the main house, bungalow and lodge. These areas are therefore out of bounds to you unless you have booked the whole site. Please be respectful of the pod camps boundaries and of people's privacy.

Accidents/emergencies

If you have an incident please contact the main office on 015394 43751 or on call Head of Centre

Julie Cunningham 0788 4242 589

John Cresswell 07789 215516

Location information

Pod camps site address; Ghyll Head Outdoor Education & Activity Centre, Pod Village, Windermere LA23 3LN

Grid reference: SD 39500 92718

What3words: <https://w3w.co/paintings.interview.fame>

Nearest Useful Locations & Service

Shops: Bowness-on-Windermere is the closest town. The [Tesco Express](#) is the closest shop however once in the town you will find a number of other supermarkets, pubs and restaurants.

Local GP; Goodley Dale Health Centre LA23 2EG, 015394 45159

Dentist; Windermere Dental Practise 015394 46135

Hospital info Kendal; Westmorland General Hospital Burton Rd LA9 7RG, 01539 732288

Activity Providers

Please note that we are unable to offer access to Activities to Pod Village bookings at this time. These are available only to our education residential visits for the 2022 season. There are however many other activity providers in the area that may be able to help. Below is a list of local providers.

Watersports

Windermere Outdoor Adventure Centre- <https://www.better.org.uk/leisure-centre/south-lakeland/windermere-outdoor-adventure-centre>

Windermere Canoe & Kayak- <https://www.windermerecanoekayak.com/>

High Ropes Trails & Ropes Courses

Go Ape Grizedale- <https://goape.co.uk/locations/grizedale>

Tree Top Treks - <https://www.brockhole.co.uk/activities/treetop-trek/>

Swimming Pools & Leisure Centres

Kendal Leisure Centre - <https://www.better.org.uk/leisure-centre/south-lakeland/kendal>

Ulverston Leisure Centre - <https://www.better.org.uk/leisure-centre/south-lakeland/ulverston>

Rock Climbing

Indoor

Kendal Climbing Wall <https://www.kendalwall.co.uk/>

The Wall Ulverston <https://the-wall-ulverston.business.site/>

Mountain Bike Hire

Lake district Bike Hire <https://www.lakedistrictbikerehire.co.uk>

Total Adventure <https://total-adventure.co.uk/>

Crazy Golf/Tennis Courts

Glebe Park <https://www.better.org.uk/leisure-centre/south-lakeland/glebe>

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